

# COLCHESTER ZOO

## Wheelchair / Stroller Hire Agreement

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|---|--|
| <b>*I understand that in order to hire a manual wheelchair/stroller I must comply with the following:</b>   |  |
| The wheelchair may only be used to follow Colchester Zoo's Easier Route (Marked in GREEN on the Colchester Zoo App map)   | <input type="checkbox"/> Yes <input type="checkbox"/> No |
| The wheelchair is for my use only - there are to be no passengers.  | <input type="checkbox"/> Yes <input type="checkbox"/> No |
| Having received instruction on how to use the wheelchair/stroller, I will look after it, use it with due care and return it at the end of my visit.   | <input type="checkbox"/> Yes <input type="checkbox"/> No |
| The wheelchair/stroller must not be used outside of Colchester Zoo.   | <input type="checkbox"/> Yes <input type="checkbox"/> No |
| Colchester Zoo cannot accept any liability for any damage or injury, howsoever caused, by the user or assistant.  | <input type="checkbox"/> Yes <input type="checkbox"/> No |
| <b>*The person propelling the wheelchair/stroller is able to:</b>   |  |
| 1. Use two hands  | <input type="checkbox"/> Yes <input type="checkbox"/> No |
| 2. Steer the wheelchair   | <input type="checkbox"/> Yes <input type="checkbox"/> No |
| 3. Report an accident to Guest Services   | <input type="checkbox"/> Yes <input type="checkbox"/> No |
| Wheelchair/stroller number supplied:  |  |
| The wheelchair/stroller hired <b>MUST</b> be returned to the Admissions Building at least 30 minutes before the Zoo closes on the day of hire.  |  |
| The wheelchair/stroller <b>MUST</b> be returned in the same condition as was when given to you.   |  |
| <b>Damage to any item hired from Colchester Zoo will result in the full deposit being withheld.</b>   |  |
| *Name of guest hiring wheelchair/stroller:  |  |
| *Address and postcode:  |  |
| *Phone number:  | *Email:  |
| *As the user/assistant I am happy with the wheelchair/stroller quality and that there is no existing damage:  | <input type="checkbox"/> Yes <input type="checkbox"/> No |
| <b>*Please sign to state that Colchester Zoo has provided instruction and you are confident in the use of this wheelchair/stroller, and to confirm that you have not been informed by your doctor or any other medical professional that you cannot use this type of wheelchair/stroller.</b> |  |
| User signature:   | Date:  |
| Staff member:   | Date:  |

| OFFICE USE ONLY   |   |
|---|---|
| Wheelchair £5.00 hire charge paid: <input type="checkbox"/> Yes <input type="checkbox"/> No                                 | Payment method: <input type="checkbox"/> Cash <input type="checkbox"/> Card |
| Wheelchair £20.00 deposit paid: <input type="checkbox"/> Yes <input type="checkbox"/> No                                    | Payment method: <input type="checkbox"/> Cash <input type="checkbox"/> Card |
| Single stroller £7.00 hire charge paid: <input type="checkbox"/> Yes <input type="checkbox"/> No                            | Payment method: <input type="checkbox"/> Cash <input type="checkbox"/> Card |
| Double stroller £9.00 hire charge paid: <input type="checkbox"/> Yes <input type="checkbox"/> No                            | Payment method: <input type="checkbox"/> Cash <input type="checkbox"/> Card |
| Stroller £25.00 deposit paid - payment method: <input type="checkbox"/> Cash <input type="checkbox"/> Pre-authorized card   |   |
| Will the deposit be refunded: <input type="checkbox"/> Yes <input type="checkbox"/> No (please state reason):               |   |
| Was damage sustained during the hire period: <input type="checkbox"/> Yes (please detail below) <input type="checkbox"/> No |   |
| Are any repairs required: <input type="checkbox"/> Yes (please detail below) <input type="checkbox"/> No                    |   |
| Date passed to company for repair:  | Expected date of return for hire:   |

**\*PLEASE NOTE: All guest and user information is mandatory**